

**Flintshire County Council – Decisions taken by the Social & Health Care Overview & Scrutiny Committee on Thursday, 9 September 2021**

Agenda Item No	Topic	Decision
A1	Attendance and Apologies	<p><b><u>Membership:</u></b> Councillors: Hilary McGuill (Chair), Mike Allport, Marion Bateman, Paul Cunningham, Jean Davies, Gladys Healey, Cindy Hinds, Mike Lowe, Dave Mackie, Michelle Perfect and David Wisinger</p> <p><b><u>Apology:</u></b> Councillor Carol Ellis</p> <p><b><u>In attendance:</u></b> Councillor Christine Jones (Deputy Leader for Partnerships and Cabinet Member for Social Services); Chief Officer (Social Services); Senior Manager - Children and Workforce; Service Manager Disability, Mental Health and Team Manager - Performance, Social Care and Environment Overview &amp; Scrutiny Facilitator; Community and Education Overview &amp; Scrutiny Facilitator and Democratic Services Officer</p>
A2	Declarations of Interest (Including Whipping Declarations)	None.
A2	Minutes	That the minutes be approved as a correct record and signed by the Chair.
A3	Forward Work Programme and Action Tracking	<p>(a) That the draft Forward Work Programme be noted;</p> <p>(b) That the Facilitator, in consultation with the Chair of the Committee be authorised to vary the Forward Work Programme between meetings, as the need arises; and</p> <p>(c) That the progress made in completing the outstanding actions be noted.</p>
A4	Care Inspectorate Wales (CIW) - Assurance Check	<p>(a) That the positive feedback received from CIW following the Assurance Check in April 2021 be noted; and</p> <p>(b) That the response to areas of improvement identified by CIW and the Service's Action plan to address these be noted.</p>

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<b>A5</b>	Progress update on Llys Yr Iarll and Glan y Morfa	(a) That the contents of the report and the positive partnerships formed which has resulted in more housing opportunities for people with disabilities be noted; and  (b) That the wellbeing outcomes for disabled people and the reduced demand on social services be noted.
<b>A6</b>	Annual report on the Social Services Complaints and Compliments Procedure 2020-21	That the effectiveness of the complaints procedure and lessons being learnt to improve service provision be noted.